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Annual Summary Report for Fiscal Year 2022 (July 1, 2021 to June 30, 2022)

Mission Statement: Engaging and equipping homeless adults of the Midlands to transition into stability and permanent housing.

Vision Statement: End Midlands Homelessness...one person at a time.

History: MHA formed in 2008 to address homelessness solutions. After acquiring the land at Main and Elmwood in downtown Columbia, we opened the facility June 15, 2011. Clients entered the following week, and supportive services began immediately.

We Offer: A safe/handicap accessible environment, 260 beds, meals onsite, Day Center with hygiene products/showers/restrooms/phone/mail delivery on site, laundry services, agency transportation to local agencies, bus tickets for employment and medical appointments, community resource listings and referrals, courtyard with a community garden, library with a quiet area, computer lab with internet access, clothing closet, career center, job/financial planning, homeless court and legal aid, veteran services, youth services, older adult services, Adult Day Care services (ADC), onsite medical clinic, onsite mental health and substance abuse providers, rapid rehousing, outreach in the community, daily classes for life skills/psychoeducational groups/ ministries/substance abuse classes/financial stability and jobs classes.

Levels of Housing (260 Total Beds—188 Male/72 Female):

Emergency Beds 30 days (82 Male/28 Female)

Program Beds 90 days (58 Male)

Specialized Programs (48 Males/44 Females)

Accomplishments:

- MACH reported serving 6,524 clients in FY22, 44% were engaged at Transitions
- Unique clients served since opening 23,083 (3,139 served in FY22)
- Over 947,105 beds filled since opening (83,097 FY22 at 91% capacity)
- Clients placed in Permanent Housing since opening: 3,298 (214 in FY22)
 - Average Length of Stay (ALOS) 50 days
- Positive moves since opening: 11,060 (722 in FY22)

Meals (with Salvation Army) served since opening: 2,273,724 (181,984 meals in FY22)

- Food Recovery: 127.29 tons FY22

Day Center Showers since opening: 53,917 (2,003 in FY22)

Walk-ins **25,089** duplicated clients; Chance of getting a bed same day Males 42%, Females 49%

Referrals from partners 793 (494 placed into beds, about 38% were no-shows)

- Hospitals 32% (Lexington 8%, Baptist 9%, Richland 8%, Richland Springs 6%, Providence <1%)
- CAMH 3%
- LRADAC 8%
- VA 10%
- Other Partner Referrals 47%

Demographics of Clients (includes all programs and services): 3139 clients served FY22

91% from SC (73% MACH, 56% are from Richland County, 11% Lexington County)

Male: 70%, Female: 29%, Transgender <1% (of people who reported demographics)

African American 69%, Caucasian 28%, Other 3%

Age: 24 and under—11%, 25-34—17%, 35-44—20%, 45-61—39%, and 62 over—13%

Residents 1,373 served FY22

10% Veterans

32% Chronically Homeless

44% report Health Insurance (*at exit*)

26% report Non-Cash Benefits (*at exit*)

44% had income (14% employed) (*at exit*)

- SSI/SSDI: 30%
- VA Pension: <1%
- VA Disability: 2%

55% chronic health or disabled

40% substance use (Self-report)

46% mental illness (Self-report)

Community Support:

Volunteers: 481 unique volunteers did 4,850 volunteer hours

Interns: 6 unique interns did 958.80 intern hours

School Partners: USC School of Social Work, Midlands Technical College, Walden University, Columbia College, Limestone BSW

Outreach: 214 Outings, 31 community meetings, worked directly with 247 unique clients and 143 of those clients' received beds at Transitions.

Programs FY22:

- Youth Program: 124 served, 16% have been permanently housed, 6% back with family, 29% have increased income
- Career Center: 183 clients enrolled, providing 446 services, and 77% employed
- Rapid Rehousing: served 34 clients, which includes 35 bills
- Homeless Prevention ESG/COVID: served 148 clients which includes 71 individuals and 31 families
- Grant and Per Diem Program (Low Demand Veteran beds): of the 56 enrolled 11 were in the program at the end of the year, (3 female 8 males) and 24 have been permanently housed.
- Actively Aging (62 and older) FY22 served 168 (133 male, 35 female) 25% positive moves (28 permanently housed)
- Adult Day Care *Midlands Helping Arms*: FY22 served 4 participants and 2 have been permanently housed

Partners: We have 50 + partners providing services to clients offering personal development, life skills, job training, and much more. ***DUE to COVID-19 engagement looks different, but as a collaborative effort our partners have been creative and diligent to ensure services continue.***

- CAMH Homeless Outreach Program (HOP) over 500 duplicated patient contact services were provided to include services of screenings, assessments, individual therapy, and crisis intervention. Starting June of this year CAMH has continued through their Highway to Hope (H2H) program where 2 days a week clinicians are providing screenings to patients from their Recreation Vehicle (RV).
- Cooperative Health provided onsite primary care and mental health services to clients.
- LRADAC directly admitted homeless clients from Transitions for addiction recovery services. Provided twice per week addiction group on-site. Provided financial aid (scholarships and other indigent funding) to Transitions patients for treatment services
- PALSS provide HIV and STI screening services and provide permanent housing for qualified clients/
- PRISMA and DHEC developed the Mobile Integrated Healthcare (MIH) Team testing for COVID-19 onsite. DHEC housed 17 of Transitions' residents in temporary shelter while quarantining from COVID.
- MIRCI engaged clients in services including benefit applications (SSI/SSDI, SNAP, Medicaid, Medicare), bed referrals, homeless outreach, and total screening.
- Homeless Court at Transitions FY22: 3 courts reviewing 25 applications 18 graduates, and 44 tickets dismissed
- Turning Pages completed 2 iterations with 8 graduates, 2 employed, and 2 permanently housed
- SNAP applications gained annual funding for food in one-year avg. \$1,668/yr. x163 apps= \$271,884
- Job Training Support through Department of Employment and Workforce (DEW), Goodwill Industries, Vocational Rehabilitation, and Salvation Army.
- Clothing Closet assisted by donations and partners including Columbia Suit Project and The Cooperative Ministry.
- Facility Support and downtown coordination offered by City Center Partnership
- Therapeutic support agencies MIRCI, CAMH, Cooperative Health, PRISMA ACT Team
- Substance Abuse support agencies LRADAC, AA/NA, and PRISMA Health
- Veteran support agencies One80 Place, VA Southeast Regional Office, Fast Forward, Alston Wilkes Society, Dorn VA Medical Hospital, and DEW.
- Medical Support agencies Cooperative Health, PALLS, Dept. of Health & Environmental Control (DHEC), and CAN Community Health
- Database Support (HMIS) and Inclement Weather Center (IWC) partners United Way of the Midlands, Thrive HUB, & Phoenix
- Food: Ft. Jackson, McEntire Produce, Publix, USC, Whole Foods, Breuggers Bagels, and Costco

Inclement Weather Center: Nov 1, 2021--March 31, 2022

- Opened 79 total nights, 16,488 meals were served
- Filling 8,703 beds for 781 unique clients, 177 was the highest capacity night, 104 average per night
- Out of the 781 unique clients 235 were positive exits and 235 received beds at Transitions
- Disabled 55%; Chronically Homeless 33%; Youth (age 18-24) 5%, Older Adults (age 62+) 14%

Budget Information: From Audited Financials Fiscal Year Ending 06/30/2022Revenues and Other Support

Grants	\$1,867,776.00
Contributions	1,517,061.00
Contract	352,967.00
Rental	7,124.00
Misc. Revenue	21,726.00
Total Revenue with Capital Campaign	\$5,204,487.00
Capital Campaign-(Monarch Manor/ADC)	\$ 1,437,833.00
Total Revenue (w/o Capital Campaign)	\$ 3,766,654.00

Expenses

Salaries & Benefits	\$ 1,764,572.00
Consulting and Professional Fees	216,854.00
Contract Services	228,532.00
Conferences & Prof Develop.	8,205.00
Fundraising Expenses	53,111.00
Printing	1,006.00
Insurance	84,067.00
Membership Dues	1,801.00
Postage	8,293.00
Equipment Rental & Repair	126,436.00
Land Rental	45,652.00
Program Supplies	483,090.00
Telephone and Utilities	192,481.00
Miscellaneous	148,330.00
Total Expenses (without Depreciation)	\$ 3,362,430.00
Depreciation	\$ 396,619.00
Total Expenses (with Depreciation)	\$ 3,759,049.00

Revenue for Midlands Housing Alliance, inc

