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Annual Summary Fact Sheet for FY2024 (July 1, 2023, to June 30, 2024)

Mission Statement: Engaging and equipping homeless adults of the Midlands to transition into stability and permanent housing.

Vision Statement: End Midlands Homelessness...one person at a time.

History: MHA formed in 2008 to address homelessness solutions. After acquiring the land at Main and Elmwood in downtown Columbia, we opened the facility on June 15, 2011. Clients entered the following week, and supportive services began immediately.

We Offer: A safe/handicap accessible environment, 260 beds, meals onsite, Day Center with hygiene products/showers/restrooms/phone/mail delivery on site, laundry services, agency transportation to local agencies, bus tickets for employment and medical appointments, community resource listings and referrals, courtyard with a community garden, library with a quiet area, computer lab with internet access, clothing closet, career center, job/financial planning, homeless court and legal aid, veteran services, youth services, older adult services, Adult Day Care services (ADC), onsite medical clinic, onsite mental health, rapid rehousing, outreach in the community, daily classes for life skills/psychoeducational groups/ ministries/substance abuse classes/financial stability and jobs classes.

Levels of Housing (260 Total Beds—183 Male/77 Female):

Emergency Beds 30 days (82 Male/28 Female)

Program Beds 90 days (31 Male)

Veteran Programs (44 Male/4 Female)

Specialized Programs (26 Males/45 Females)

Accomplishments:

- MACH reported serving 5,992 clients in FY24, 50% were engaged at Transitions (According to Client Served Report)
- Unique clients served since opening 30,051 (3,482 served in FY24)
- 99% Capacity in Emergency Shelter
- Clients placed in Permanent Housing since opening: 3,785 (331 in FY24)
- Average Length of Stay (ALOS) 38 days (Residential Programs Only)
- Positive moves since opening: 12,974 (958 in FY24)

Meals (with Salvation Army) served since opening: 2,459,033 (185,309 meals in FY24)

- Food Recovery: 70.32 tons FY24

Day Center Showers since opening: 60,045 (5,276 in FY24)

Walk-ins **25,915** duplicated residential clients; Chance of getting a bed same day Males 30%, Females 34%

Referrals from partners 857 (369 placed into beds)

- Hospitals 31% (Lexington 8%, Baptist 8%, Richland 10%, Richland Springs 5%, Providence <1%)
- CAMH 4%
- LRADAC 3%
- VA 7%
- Other Partner Referrals 50%

Demographics of Clients (includes all programs and services): 3482 clients served FY24

99% from SC (79% MACH, 59% are from Richland County, 12% Lexington County)

Male: 70%, Female: 29%, All Other <1% (of people who reported demographics)

African American 63%, Caucasian 30%, Asian 1% , Hispanic/Latino/e/o 1%, All Others 5% (of people who reported demographics)

Age: 24 and under—8%, 25-34—17%, 35-44—19%, 45-61—45%, and 62 over—11% (Residents)

Residents 1,802 served FY24

13% Veterans

25% Chronically Homeless

49% Report Health Insurance (*at exit*)

25% Report Non-Cash Benefits (*at exit*)

39% Had income (*at exit*)

- SSI/SSDI: 27%
- VA Pension: <1%
- VA Disability: 3.8%
 - 52% chronic health or disabled
 - 31% substance use (Self-report across residential programs)
 - 48% mental illness (Self-report)

Community Support:

Volunteers: 2,880 volunteers did 12,123 volunteer hours

Interns: 12 unique interns did 3,701 intern hours

School Partners: USC School of Social Work, Midlands Technical College, Limestone BSW, Benedict College, Walden University

Outreach: 64 Outings, 46 community meetings, worked directly with 372 unique clients and 263 of those clients' received beds at Transitions, 4 of those clients received a pallet at RSC, 87 of those clients were reunited with loved ones via our Greyhound Bus ticket program in collaboration with the City of Columbia.

Programs FY24:

- **Youth Program:** 128 youth have enrolled, 13% were previously enrolled in foster care, 21% have been permanently housed.
- **Rapid Rehousing:** housed 47 clients, which includes 51 additional bill payments.
- **Grant and Per Diem Program** (Low Demand Veteran beds): of the 60 enrolled 17 were in the program at the end of the year, (4 females, 13 male) and 31 have been permanently housed.
- **Actively Aging** (62 and older) served 43 clients, 18 were in the program at the end of the year, (23 male, 20 female), 71% have been permanently housed.
- **Adult Day Care Midlands Helping Arms:** Served 4 participants who participated in activities to improve cognitive, mental, and physical well-being.

Partners: We have around 50 partners providing services to clients offering personal development, life skills, job training, and much more.

- **Jump On Board** in collaboration with the City of Columbia, the employment program Jump On Board (J.O.B.'s) was started, FY24 with 24 graduates, 9 of which were employed at exit, and 9 of which were permanently housed.
- **CAMH Homeless Outreach Program (HOP)** conducted over 400 duplicated patient contacts services including screenings, assessments, individual therapy, and crisis intervention. CAMH has increased coverage to include a mental health professional onsite 5 days per week.
- **Cooperative Health** provided onsite primary care and mental health services to clients. Providing 1387 patient encounters with 312 unique clients enrolled with a Primary Care Physician.
- **PALSS** provide HIV and STI screening services and provide permanent housing for qualified clients. 84 clients were tested onsite for HIV and provided evidence-based risk reduction interventions.
- **CAN Community Health** provides on-site HIV, Hep C, and STI Testing. Completing over 15 outreach events, administered over 95 HIV tests, providing over 700 preventative methods including hygiene kits and educational materials.
- **The Courage Center** offers on-site recovery support services including individual recovery coaching with a state certified peer support specialist, all-recovery meetings, and therapy with a licensed therapist. Providing 308 service interactions of which 77 were unique encounters.
- **MIRCI** engaged clients in services including benefit applications (SSI/SSDI, SNAP, Medicaid, Medicare), bed referrals, homeless outreach, and total screening.
- **Homeless Court** at Transitions FY24: 11 courts reviewing 84 applications (41 from Transitions, 43 from other agencies) 46 graduates.
- **Department of Social Services (DSS)** provided onsite SNAP assistance.
- Job Training Support through Department of Employment and Workforce (DEW), Goodwill Industries, and Salvation Army.
- Clothing Closet assisted by donations and partners including The Cooperative Ministry.
- Facility Support and downtown coordination offered by City Center Partnership.
- Bible studies offered by several local churches.
- Therapeutic support agencies MIRCI, CAMH, Cooperative Health, PRISMA ACT Team.
- Substance Abuse support agencies The Courage Center, AA/NA, Crossroads Recovery, and Trinity Recovery
- Veteran support agencies One80 Place, VA Southeast Regional Office, Fast Forward, Alston Wilkes Society, Dorn VA Medical Hospital, and DEW.
- Medical Support agencies Cooperative Health, PALLS, Dept. of Health & Environmental Control (DHEC), and CAN Community Health.
- Database Support (HMIS) and Rapid Shelter Columbia Overflow (RSCO) partners United Way of the Midlands, Thrive HUB, Salvation Army, THERAP, & Phoenix.
- Food: Ft. Jackson, McEntire Produce, Publix, USC, Whole Foods, and Costco.

Rapid Shelter Columbia Overflow: Nov 1, 2023--March 31, 2024

- Opened 81 total nights, 17,874 meals were served.
- Filling 8,910 beds for 809 unique clients, 171 was the highest capacity night, 110 average per night.
- Disabled 63%; Chronically Homeless 34%; Youth (age 18-24) 6%, Older Adults (age 65+) 12%.