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September 19, 2025

## Annual Summary Fact Sheet for FY2025 (July 1, 2024, to June 30, 2025)

**Mission Statement:** Engaging and equipping homeless adults of the Midlands to transition into stability and permanent housing.

**Vision Statement:** End Midlands Homelessness...one person at a time.

**History:** MHA formed in 2008 to address homelessness solutions. After acquiring the land at Main and Elmwood in downtown Columbia, we opened the facility on June 15, 2011. Clients entered the following week, and supportive services began immediately.

**We Offer:** A safe/handicap accessible environment, 260 beds, meals onsite, Day Center with hygiene products/showers/restrooms/phone/mail delivery on site, laundry services, agency transportation to local agencies, bus tickets for employment and medical appointments, community resource listings and referrals, courtyard with a community garden, library with a quiet area, computer lab with internet access, clothing closet, career center, job/financial planning, homeless court and legal aid, veteran services, youth services, older adult services, onsite medical clinic, onsite mental health, rapid rehousing, outreach in the community, daily classes for life skills/psychoeducational groups/ ministries/substance abuse classes/financial stability, and jobs classes.

### **Levels of Housing (260 Total Beds—183 Male/77 Female):**

**Emergency Beds 30 days (82 Male/30 Female)**

**Program Beds 90 days (21 Male, 6 Female)**

**Veteran Programs (54 Male/4 Female)**

**Specialized Programs (26 Male/37 Female)**

### **Accomplishments:**

- MACH reported serving 6,243 clients in FY25, 49% were engaged at Transitions (According to Client Served Report)
- Unique clients served since opening 33,308 (3,527 served in FY25)
- 99% Capacity in Emergency Shelter
- Clients placed in Permanent Housing since opening: 4,107 (322 in FY25 of which 74 were veterans)
- Average Length of Stay (ALOS) 44 days (Residential Programs Only)
- Positive moves since opening: 13,698 (724 in FY25)

**Meals** (with Harvest Hope & Salvation Army) served since opening: 2,632,271 (173,238 meals in FY25)

- **Food Recovery:** 78 tons FY25
- **Day Center Showers** since opening: 65,224 (5,179 in FY25)
- **Laundry Loans:** FY25 12,246

Walk-ins **29,261** duplicated residential clients; Day User Average is 80 per day. Chance of getting a bed same day Males 20%, Females 13%

Referrals from partners 897 (363 placed into beds)

- Hospitals 33% (Lexington 8%, Baptist 11%, Richland 9%, Richland Springs 5%)
- CAMH 3%
- LRADAC 2%
- VA 4%
- Other Partner Referrals 58%

**Demographics of Clients (residents only): 3527 clients served FY25 (includes all residents, programs, & services)**

Male: 71%, Female: 29%, All Other <1% (of people who reported demographics)

African American 64%, Caucasian 31%, All Others 5% (of people who reported demographics)

Age: 24 and under—8%, 25-34—18%, 35-44—20%, 45-64—42%, and 65 over—11% (Residents)

**Residents 1,966 served FY25**

14% Veterans

26% Chronically Homeless

30% Report Health Insurance (*at exit*)

17% Report Non-Cash Benefits (*at exit*)

39% Had income (*at exit*)

- SSI/SSDI: 23%
- VA Pension: <1%
- VA Disability: 3.7%
- Employed: 14%

**Health Conditions (Self-Reported Across Residential Programs)**

- 36% Chronic Health Conditions
- 17% Developmental Disability
- 28% Substance Use
- 45% Mental Illness
- 30% Physical Disability

**Community Support:**

Volunteers: 3,567 duplicated volunteers did 13,411 volunteer hours

Interns: 6 unique interns did 2,921 intern hours

*School Partners:* USC School of Social Work, Midlands Technical College, Capella University, and Winthrop University.

**Outreach:** 26 Partner/Group Outings, 21 community meetings, worked directly with 357 unique clients and 297 of those clients' received beds at Transitions, 4 clients received a Pallet at Rapid Shelter Columbia, 70 of those clients were reunited with loved ones via our Greyhound Bus ticket program in collaboration with the City of Columbia. 309 hygiene packs/food bags were distributed and 53 Narcan kits were distributed.

**Programs FY25:**

- **Youth Program:** 63 youth have enrolled, 12 have been permanently housed, with 5 being reunited with family, 7 were previously enrolled in foster care.
- **Rapid Rehousing:** 67 clients were enrolled in the program, with 37 of those placed into permanent housing, which includes 92 additional bill payments.
- **Grant and Per Diem Program** (Low Demand Veteran beds): of the 72 enrolled 40 have been permanently housed.
- **CERS** (Contract Emergency Residential Services) of the 98 enrolled, 34 have been permanently

housed.

- **Actively Aging** (62 and older) served 56 clients, 23 of those clients placed into permanent housing.

**Partners:** We have around 50 partners providing services to clients offering personal development, life skills, job training, and much more.

- **CAMH Homeless Outreach Program (HOP)** conducted over 900 duplicated patient contacts services including screenings, assessments, individual therapy, and crisis intervention. CAMH provides on-site coverage to include a mental health professional 5 days per week.
- **Cooperative Health** provided onsite primary care and mental health services to clients including over 1000 patient contacts and 494 unique patient encounters.
- **PALSS** provided HIV and STI screening services and provided permanent housing for qualified clients.
- **CAN Community Health** provides on-site HIV, Hep C, and STI Testing.
- **The Courage Center** offers on-site recovery support services including individual recovery coaching with a state certified peer support specialist, all-recovery meetings, and therapy with a licensed therapist. Providing 409 service interactions of which 92 were unique encounters, 139 One-on-one coaching sessions, 50 brief-interactions, and 30 therapy sessions.
- **MIRCI** engaged clients in services including benefit applications (SSI/SSDI, SNAP, Medicaid, Medicare), bed referrals, homeless outreach, and total screening.
- **Pathways to Healing** provides onsite weekly supportive services for victims of sexual violence. During fiscal year 2025, Pathways served more than 11 victims and educated more than 30 Transitions clients about healthy relationships and boundaries.
- **Homeless Court** at Transitions FY25: 9 courts reviewing 80 applications (20 from Transitions) and 27 graduates.
- SC Thrive provides database support for SNAP and Medicaid benefits. SNAP alone will assist in one-year avg.  $\$1668/\text{yr} \times 502 \text{ apps} = \$837,336$
- Job Training Support through Department of Employment and Workforce (DEW), Fast Forward, and OBTT.
- Clothing Closet assisted by donations and partners including The Cooperative Ministry.
- Facility Support and downtown coordination offered by City Center Partnership.
- Bible studies offered by several local churches.
- Therapeutic support agencies MIRCI, CAMH, Cooperative Health, PRISMA Health, and Jefferson Counseling.
- Substance Abuse support agencies The Courage Center, AA/NA, and Trinity Recovery.
- Veteran support agencies One80 Place, VA Southeast Regional Office, Fast Forward, Alston Wilkes Society, Dorn VA Medical Hospital.
- Medical Support agencies Cooperative Health, PALLS, Dept. of Health & Environmental Control (DHEC), and CAN Community Health, CAN Community Health.
- Database Support (HMIS) partners United Way of the Midlands, Thrive HUB, THERAP, Combined Arms, Unite US & Phoenix.
- Food: Ft. Jackson, Publix, Whole Foods, and Chick Fil A of Killian Rd.

**Rapid Shelter Columbia Overflow:** Nov 1, 2024--March 31, 2025

- Opened 70 total nights, 18,484 meals were served.
- Filling 8,910 beds for 811 unique clients, 214 was the highest capacity night, 132 average per night.
- Disabled 59%; Chronically Homeless 35%; Youth (age 18-24) 4.9%, Older Adults (age 65+) 10%.